



## Senior Systems Specialist

Location: Switzerland

Ref No. 140001/15

For our business partner, which is a company operating in Switzerland in the pharmaceutical industry, we are looking for a senior system specialist. The person hired on that position will be performing operations on various technical platforms in the areas of middleware, operating, standard, universal and communication software.

### Main responsibilities:

- Investigate the impact of new software components and recommend actions taking the impact on the whole system into account.
- Evaluation of hardware, operating systems, standard packages, communication applications and universal applications.
- Installation, generation, modification, integration, testing and release of new operating, universal and standard software (Release management).
- Investigation and correction of system level problems. Definition and/or creation of system security policies, checklists, change and problem management procedures as well as procedures for backup and data security.
- Improvement of installation and handover processes. Update of system documentation and system guidelines.
- Support and direct the system developers and system users in system technical questions.
- Creation of procedures, escalation processes and rules for handling exceptional situations (Recovery/Restart). Carry out complex reconstruction and recovery processes (Recovery/Restart).
- Develop concepts for tuning or performance management and identification and removal of error states on hardware, software and communication components.

### Requirements:

- Experience in manufacturing and laboratory systems with the following technical skills:
  - Network and security / firewall / routing, mobile devices, tablet pc (MS, Android, IOS)
  - various operating systems like MS DOS to Win 8.1, LINUX basics
- Technical experience in the pharmaceutical industry, as well as in a regulated environment with Computer System Validation.
- ITIL certification, incident, change management and identity lifecycle management knowledge is appreciated.
- Fluent in German and English.

### What do we offer:

- Long term employment contract after a trial period
- Salary 40 – 60 CHF per hour (depending on the skills)
- Help in the relocation

Candidates interested in the offer please send your CV with the consent to process personal data stating the job title and reference number at: **praca@stermedia.pl**